
Q U I N T E
LOCAL IMMIGRATION
PARTNERSHIP

...a better community for everyone

QLIP Monthly Report

APRIL - MAY - 2013

Submitted by:

John L. Robertson

**Project Coordinator – Quinte Local Immigration Partnership QLIP Council
Quinte United Immigrant Services**

QLIP Council Tasks and Deliverables for the Months of April and May 2013

Preparation of:

- QLIP Council meeting minutes of March 27, 2013 – completed, reviewed and distributed
- Updates to QLIP information brochure
- Revised organizational chart for the QLIP Working Groups for QLIP Planning Meeting for May 2013
- Updates to the QLIP website submitted
- Updated QLIP Local Settlement Strategy and Action Plan for inclusion of new QLIP Council members
- Preparation of major CIC Report on QLIP FY 2012 – 2013
- Preparations for QLIP meeting for May 2013

Diversity Inclusivity Meeting with major manufacturer, Belleville Ontario

- QLIP Project Coordinator and QLIP Facilitator participated in a meeting with the Head of Human Resources and HR managers of a major manufacturer in Belleville Ontario, along with Karen Poste - Manager, Economic & Strategic Initiatives City of Belleville, and Dr Aruna Alexander - United Nations Association in Canada – Quinte & District. Discussions centered on promoting an inclusive community including the company's involvement in the Quinte Ethnic Festival from July 11 to July 14, 2013.
- At the meeting the QLIP Project Coordinator emphasized the QLIP goals including the streamlining of services for newcomers and closing the gaps in services for newcomers. The structural chart for the QLIP Council Working Groups and QLIP brochures identifying QLIP information were distributed at the meeting. The Head of Human Resources was aware of the QLIP and in addition commented that they had a copy of the "Employers Tool Kit" authored by the QLIP Project Coordinator under the previous Global Experience @ Work Project - Quinte. The connection between the two projects may assist the QLIP Coordinator in attracting manufacturers and other companies to the QLIP Council.

QLIP Facilitator – Participation with community stakeholders at the Small Business Centre (SBC) Advisory Group Meeting

- QLIP Facilitator met with many community stakeholders at the Small Business Centre serving the greater Quinte area. New approaches were examined in terms of the Small Business Centre interaction with newcomer entrepreneurs. The emphasis for the QLIP involves the "immigrant entrepreneurs" who may be looking to invest in the Quinte area either through the purchase of an existing business or to launch a new business. The SBC has targeted many areas in relation to entrepreneurs that will necessitate supportive workshops for small business, and a clear relationship has been established between the SBC and the QLIP Partnership (SBC is a QLIP Partner).

QLIP Project Coordinator presentation at the Community Services Network (CSN) meeting

- The QLIP Project Coordinator presented at the April meeting of the Community Services Network (CSN). The meeting was attended by nine greater Quinte area social service agency representatives. The QLIP Project Coordinator presented a QLIP PowerPoint about the QLIP similar to the deputations used for meetings with Municipal Councils but modified for presentation to service agencies. Much interest was generated when the QLIP Coordinator linked through to the PowerPoint to the QLIP website at www.quintelip.ca and presented the site, including a review of the statistical information on newcomers within the greater Quinte area from the QLIP Local Settlement Strategy and Action Plan 2012 document attached to the website. Attendees discussed the level of diversity in the greater Quinte area displayed in the data and discussed that it was notable that recent newcomers had higher levels of education

while having lower paying salaries than former arrivals and the general public. This was discussed in terms of public information that centered on the foreign trained professional having to accept lower paying jobs due to factors including the difficulty of foreign credentials recognition and related complications for newcomers. The presentation and discussions sparked much interest by the participants and it was emphasized by the QLIP Project Coordinator that membership in the QLIP is welcomed. The QLIP brochure was distributed and all were encourage to contact the QLIP Coordinator for more information on the QLIP Partnership.

QLIP Project Coordinator participation in the Poverty Round Table meeting

- The QLIP Project Coordinator joined the Poverty Round Table and will participate in order to raise the level of awareness and facilitate actions in terms of streamlining services and filling gaps in services for newcomers to the area, to include efforts to expand the QLIP Partnership.
- The Poverty Round Table meeting brought together at least 25 participants representing a large cross section of community agencies and institutions including the three counties of Prince Edward and Hastings Counties and Lennox and Addington County, social services, mental health, united Way, Community Advocacy & Legal Centre CALC, church representatives, and representatives from Napanee
- The Poverty Round Table group meeting afforded an opportunity for the QLIP Coordinator to express the Partnership goals and objectives in relation to services for newcomers.

QLIP Facilitator - Francophone Immigration Support Network of East Ontario

- QLIP Facilitator participated in the monthly meetings of the Francophone Immigration Support Network of East Ontario, providing the linkage with the QLIP stakeholders to the needs of the Francophone newcomer community.

QLIP Project Coordinator attended the Quinte Region Career & Training Fair

- QLIP Project Coordinator attended the Quinte Region Career & Training Fair held at the Quinte Sports & Wellness Centre in Belleville and connected with the representative from the KEYS employment centre from Kingston who has offered to provide employers in the greater Quinte area with newcomer hiring skills training. Project Coordinator discussed the QLIP Partnership with various employers at the job fair and provided QLIP contact information.

QLIP Coordinator attended information session on home ownership and newcomers

- The QLIP Coordinator, a QUIS Settlement Worker, and a newcomer representative, met for an information session provided by local experts about home ownership in the greater Quinte area and newcomers. The meeting information was very comprehensive.

TVCOGECO discussions with QLIP Project Coordinator in reference to joining the Partnership

- QLIP Project Coordinator discussed with a representative from TVCOGECO the possibility of TVCOGECO becoming a partner in the QLIP and was advised that the decision would require TVCOGECO internal discussions.
- As a result of their internal discussions TVCOGECO joined the QLIP Partnership. This is a very important addition to the QLIP as the representative from TVCOGECO is the producer of the documentaries on immigration and the Quinte area which have focused in part on QUIS, the QLIP and immigrants to the

Quinte area. In addition, TVCOGECO has added to their website under “Partners” the QLIP logo, a brief description of the QLIP, and the link to the QLIP website, therefore raising the profile of the QLIP with the public. TVCOGECO Partners page: <http://www.tvcogeco.com/belleville/partners>

Media Coverage

- The newspaper “SnapQuinte” Vol. 6 No.2 May 2013 featured a half page with a brief article and many photos of the QLIP March 21 2013 Special event “Inclusive Communities and Economic Development” providing more community exposure and adding to the QLIP Partners public awareness campaign.
- Snap Quinte link: [http://www.snapquinte.com/?option=com_sngevents&id\[\]=522875](http://www.snapquinte.com/?option=com_sngevents&id[]=522875)

QLIP Facilitator – “ground work” for QLIP Meeting in May

- Throughout the month of May the QLIP Facilitator attended meetings, teleconferences and interacted with many QLIP stakeholders and prospective QLIP partners in reference to participation in the QLIP meeting for May. In addition, the QLIP Facilitator provided fundamental focus-group documents including an introduction letter with detailed information on the format for the May meeting.

QLIP Project Coordinator Preparations for QLIP Meeting / Focus Group / Planning Meeting for May 22, 2013

- Special invitations to attend the QLIP Meeting sent to: Cory McMullan - Chief of Police - Belleville Police Services and Janet McGrath - Citizen Services Specialist - Service Canada
- Secured and inspected the meeting room at the Quinte Sports and Wellness Centre
- Prepared and distributed the Agenda for the QLIP Meeting and Focus Group
- Revised structural chart for the QLIP working groups in preparation for the QLIP meeting
- Prepared all handouts including Minutes of the QLIP Meeting of March 27, 2013 for review by Partners
- Secured the equipment and stationary for the focus group and transported same
- Secured the continental breakfast supplies and transported
- Scribe for all minutes/notes for the meeting and the focus group “flip Charts”

QLIP Partners May meeting

- May 22, 2013 QLIP meeting and focus group at the Quinte Sports and Wellness Centre.
- Agenda items for the Stakeholder Project Implementation Meeting
 - Review: Meeting Minutes from March 27, 2013
 - Explanation and details for sector focus groups
 - Focus groups by sector - implement QLIP strategic plan for 2013 – 2014
 - Reference: Invitation letter from Orlando Ferro QLIP Facilitator
 - Focus Group – Conducted by QLIP Facilitator with the assistance of the QLIP Project Coordinator

QLIP Partners May Meeting Attendees:

- Charlene Bessin - Business Consultant - Small Business Centre
- Bobbi Jo Thompson - Service Canada
- Janet McGrath – Citizen Services Specialist - Service Canada
- Cheryl Swallow – Belleville & Quinte West Community Health Centre

- Nancy Sayeau – CEOTIS Quinte Local Immigrant Partnership
- Karen Poste – Manager, Economic & Strategic Initiatives – City of Belleville
- Kevin Jackson - Board Member - Quinte United Immigrant Services
- Aruna Alexander - United Nations Association – Canada – Quinte & District (UNAC)
- Karen Kitchen - Board Member - Quinte United Immigrant Services
- Laura Mounsteven - Employment Consultant - Loyalist College Community Employment Services
- Nancy Lewis – Executive Director - Meta Employment Services
- John Costello – Producer TVCOGECO
- Catherine Pitre – Supervisor – Settlement – Citizenship and Immigration Canada - Ottawa
- Michele Dean - Loyola School of Adult & Continuing Education
- Michele Dean - TESL Teachers of English as a Second Language - Kingston
- William Burns - Board Member - Quinte United Immigrant Services
- Paul Osborne – President - Quinte United Immigrant Services
- Michael McLeod - General Manager - Prince Edward County Chamber of Tourism & Commerce
- Ann McIntosh – East Central Ontario Training Board (ECOTB)
- Mike Whitaker - Community Employment Services (CES) Loyalist College

Citizenship and Immigration Canada QLIP Report for the FY 2012 – 2013 completed and submitted

QLIP Facilitator meetings with Ann McIntosh at the East Central Ontario Training Board

- QLIP Facilitator met with Ann McIntosh at the East Central Ontario Training Board to collaborate in order to develop a draft “Newcomer Data Collection Survey”. Draft sample to be sent to the QLIP partners for comments and then once it reaches final approval it will be sent to all QLIP partners, requesting a commitment on their part to implement the survey for all newcomers accessing their services.

Belleville Police Services – Arranged meeting to discuss becoming a QLIP Partner

- Called and emailed Cory McMullan Chief of Police, Belleville Police Services, to arrange a meeting with the QLIP Project Coordinator, QLIP Facilitator and Central Eastern Ontario Translation and Interpretation Services Manager for June 04, 2013 to specifically present the case for the Belleville Police Services to becoming a QLIP Partner
- Project Coordinator prepared a QLIP binder of documents to present to the Chief of Police at the meeting scheduled for June 04, 2013. The binder included the QLIP Local Settlement Strategy and Action Plan 2012 (Revised), the QLIP Terms of Reference and Governance Model TOR&GM (Revised), the proposed Strategic Plan for 2013 – 2014 and QLIP brochures.

Revised Terms of Reference and Governance Model organization chart for the QLIP Working Groups

- Revised structural chart for the QLIP Working Groups resulting from outcomes of the May QLIP meeting for new organizations joining the QLIP Partnership including META Employment Services

New QLIP Partners

- **John JJ Costello – Producer - TVCOGECO** www.tvcogeco.com
- **Meta Employment Services** www.metaemploymentservices.com

Building potential for increased protocols

- In line with the strategy of building potential for increased protocols for interpretation services to assist newcomers, the initiative proceeded as education institutions were continually invited to meet with the QLIP partners via meetings and events to lay the groundwork for improvements in services for newcomers.

Creating an awareness campaign

- In line with the strategy of creating an awareness campaign to advance the positive aspects of newcomers joining the community, the initiative progressed as TVCOGECO joined the QLIP Partnership. More TVCOGECO documentaries are in production including one focused on the work of the QLIP and one on newcomers to the Quinte area. Further outreach materials and media welcoming initiatives will progress during the year.

Facilitating measures for creating a welcoming community

- In line with the strategy of facilitating measures for creating a welcoming community has involved a meeting with a major manufacturing company in reference to their participation in conjunction with a number of QLIP partner organizations in the Belleville Waterfront and Ethnic Festival for July 11 to July 14 2013.

Continuing to develop and maintain partnerships

- In line with the strategy of continuing to develop and maintain partnerships across cities and municipal councils within the greater Quinte area to provide for polices and approaches to services that will foster a welcoming community that can provide the necessary services to newcomers continued in April and May. The proposals to provide deputations to smaller communities such as Bancroft, Tweed and Stirling – Rawdon have not been pursued as these smaller communities do not have the potential to support the QLIP. These smaller areas will still receive attention as they are all represented at the county level. The QLIP will focus on Hastings and Prince Edward Counties and the major centres of Belleville and Quinte West that have the increased capacity to support QLIP endeavours.

Create effective approaches to community services

- In line with the strategy of creating effective approaches to community services and to maximize the utility of the QLIP website at www.quintelip.ca all progress in April and May will be reflected in the QLIP website including new memberships, revisions, and uploading of documents will take place in June 2013 based on the availability of webmaster time.

Language training options at work

- Outreach to employers is a strategy within Loyola, and QLIP assists in facilitating options. This strategy will be further explored as new semesters are planned by Loyola

Strengthen labour market outcomes for newcomers

- QLIP Partners, the Quinte Manufacturers Association and the Manufacturing Resource Centre are conducting a Labour Market Study with results to be provided in late June 2013. The data will provide information for planning within the QLIP.

Identifying and dealing with duplication in services – ongoing during 2013 -2014

- The survey (to be used by services providers) being developed through May and June will eventually be used to document information on services accessed by newcomers. The information will assist the QLIP in determining service needs, access, services not accessed, etc., and is still in development.

Engaging Francophone immigrant newcomers - ongoing during 2013 -2014

- The QLIP Facilitator has on a continuous basis maintained involvement in the Francophone Immigration Support Network of East Ontario including monthly meetings

Date: Friday June 07, 2013

John L Robertson

John L. Robertson
Project Coordinator - Quinte Local Immigration Partnership QLIP Council
Quinte United Immigrant Services