

LIP FILE NUMBER:

LIP NAME/ COMMUNITY:

MONTH OF REPORT:

DATE OF LIP COUNCIL MEETING:

MINUTES ATTACHED: YES

NO, BUT WILL BE ATTACHED WITH NEXT MONTH'S REPORT

LIP ACTIVITIES UNDERTAKEN THIS MONTH

- **January 2015**
- **QLIP Activity Report submitted for December 2014**

- **January 2015 - Ongoing**
- **QLIP research, planning, and completion of updates for the QLIP website**
- Updates and additions to the QLIP website continued in January

- **January 08 2015 - Ongoing**
- **QLIP Partner Strengthen labour market outcomes for newcomers to the Greater Quinte Region**
- QLIP Partner Community Employment Services Loyalist College (CES) Employment Consultant met with one newcomer for employment counselling at QUIS in January 2015.
- The low number was related to construction at the offices of Quinte Immigration Services QUIS

- **January 2015**
- **Completed Updates to the QLIP Terms of Reference & Governance Model and Submitted to QLIP Website coordinator to add the revised edition**
- QLIP Partner listing now at 41 organization with updated document posted on the QLIP website.

- **January 15 2015**
- **QLIP Partnership meeting** at the Travelodge in Belleville hosted by East Central Ontario Training Board ECOTB
- **Dr. Aruna Alexander - United Nations Association in Canada - Quinte UNAC** announced an upcoming event for April 16, 2015 to celebrate the anniversary of the City of Belleville joining the Canadian Coalition of Municipalities Against Racism and Discrimination (CCMARD)
- **Caroline Day - Sun Life Financial** Representative announced an upcoming Quinte Newcomer Appreciation Event at Sun Life Financial for February 12 2015 5 to 7 p.m. (New QLIP Partner)
- Minutes of the QLIP meeting are attached for more detail

- **January 16 2014**
- **Accessibility Training for agencies, organizations and service providers who may deal with newcomer clients with disabilities**
- Many QLIP Partners, Quinte Immigration Services Settlement Workers, area service providers, and employers attended the Accessibility Training.
- The no cost training was hosted by Quinte Immigration Services QUIS and provided by the Ontario Council of Agencies Serving Immigrants OCASI on Friday January 16, 2015 at the Quinte Sports and Wellness Centre in Belleville.
- In order to identify needs and gaps in services for newcomers with disabilities experience a number of unique barriers compared to newcomers without disabilities in Ontario.

- **January 19 2015**
- **Meta Employment Services joined the growing list of QLIP Partners** – QLIP website updates to follow
- This brings another major Employment Ontario agency onboard as a QLIP Partner

- **January 2015**
- **QLIP Partners and QLIP Facilitator attended and participated in the January “Bay of Quinte Living Council”**
- QLIP participation ensures a continued emphasis on the attraction and retention of newcomers for the Quinte Region.

- **January 27 2015**
- **QLIP Project Coordinator attended the Quinte Employment Network Group QEN meeting that included QLIP Partners.**
- Participation in the QEN meetings helps to maintain the QLIP Partnership connection to the Human Resources community in the Quinte Region. The QEN membership includes many QLIP Partners.

LIP PARTNER ACTIVITIES, INITIATIVES AND DELIVERABLES

- **QLIP Partner Community Employment Services – Loyalist College (CES)** - Employment Consultant met with one newcomers for employment counselling at Quinte Immigration Services QUIS on January 08 2015 bringing the total to fifty-one (59) “one-on-one” consultations since the new protocol began in August 2013.
- The number of meetings was reduced due to construction at the QUIS offices
- **QLIP Partnership Activity Report for December 2014** completed and submitted
- **QLIP research, planning, and completion of updates for the QLIP website including the addition of documents**
- **QLIP Partners planning for future QLIP Partners meetings** scheduled for February 10 and March 10, 2015
- **QLIP Partners in January 2015 number forty-one (41)**
- **In January the QLIP Partners continue participation in the Quinte Employment Network Group QEN** ensuring the needs of newcomers are “brought to the table”
- **New QLIP partners added and included on the QLIP website**
- **QLIP Meeting January 15 2015 – Minutes attached**
- **Activities undertaken in January added to the accomplishments as deliverables**

LIP OUTCOMES ACHIEVED

- **1. MEETING SCHEDULE 1 OUTCOMES: Partners are engaged in newcomer settlement and implement strategies to address newcomers' needs**
- **Build potential for increased use of protocols that meet the needs of newcomers**
- **Strengthen labour market outcomes for newcomers to the Greater Quinte Area**
- **QLIP Partner Community Employment Services – Loyalist College (CES) - Employment Consultant met with one (1) newcomer for employment counselling at QUIS in January 2015.**
- **January 08 2014** employment counselling for one newcomer
- **Service was suspended till March 05 2015 due to renovations at Quinte Immigration Services QUIS offices**
- The Collaborative protocol between Quinte Immigration Services QUIS and QLIP Partner Community Employment Services CES continued to the beginning of January 2015 and to date fifty-nine (59) newcomers had received “one-on-one” employment counselling
- **The employment counselling will recommence on March 05 2015**
- **Significant labour market outcomes for newcomers**
- Information from CES:
- Success stories - CES is seeing more newcomers visiting their offices and bringing others for assistance.
- 58 scheduled appointments at QUIS have resulted in more than 32 new clients for LCES
- 40% of the time, clients are looking for resume development assistance
- In every case - discussed job search strategies and labour market information
- Approximately one third of clients receive “assisted” service, which can mean accessing other Employment Ontario programs or services, such as Job Development support or Second Career
- 10% have been visitors to Canada, looking for labour market information, considering immigrating to Canada
- 25% of the time, referrals have been made to other community resources or programs such as other Employment Ontario service providers, Community Advocacy and Legal Centre, mental health services, Trenval, Ontario Disability Support Program ODSP, Canada Pension Plan disability and Volunteer and Information Quinte.

- **2. MEETING SCHEDULE 1 OUTCOMES: Partners are engaged in newcomer settlement and implement strategies to address newcomers' needs**
- **Activity that promoted a welcoming community**
- **Strengthen labour market outcomes for newcomers to the Greater Quinte Area**
- QLIP Partners continued their promotion of the three new young professional's networks to encourage newcomer involvement. Brighton-Cramahe Young Professionals, Quinte Young Professionals and Belleville's Emerging Leaders.

- **3. MEETING SCHEDULE 1 OUTCOMES: Canadians provide a welcoming community to facilitate the full participation of newcomers**
- **Sustaining partnerships at the community level**
- **Activity that promoted a welcoming community**
- **QLIP Partners and the QLIP Facilitator attended the January 2015 meeting of the “Bay of Quinte Living Council”** and continued participation ensuring immigration and the attraction and retention of newcomers was promoted and prominent on the agenda of the Council.

- **4. MEETING SCHEDULE 1 OUTCOMES: Canadians provide a welcoming community to facilitate the full participation of newcomers**
- **Sustaining partnerships at the community level**
- **Activity that promoted a welcoming community (and strengthen local awareness)**
- **Accessibility Training for agencies, organizations and service providers who may deal with newcomer clients with disabilities held in Belleville January 16, 2015**
- Participants included many QLIP Partners, Quinte Immigration Services Settlement Workers, area-wide service providers, and employers, was very successful
- The no cost training was hosted by Quinte Immigration Services QUIS and provided by the Ontario Council of Agencies Serving Immigrants OCASI on Friday January 16, 2015 at the Quinte Sports and Wellness Centre in Belleville.
- The training was held in order to assist in identify needs and gaps in services for newcomers with disabilities who may experience a number of unique barriers compared to newcomers without disabilities in Ontario.

FOLLOW UP

- **CONTINUED & ONGOING FOLLOW UP:**

- **QLIP Partners Continue communication with QLIP partner GTOC in reference to collaborative work**
- Glass Tower Offices Corporation GTOC. GTOC provides all disadvantaged women, of every race and age including newcomers.

- **QLIP Partners continue communication with new QLIP partner Sun Life Financial – reference to the February 2015 Sun Life welcoming newcomers event**

- **QLIP Partners continue monitoring the collaborative protocol between Quinte Immigration Services QUIS and the QLIP Partner Community Employment Services CES** and employment counselling for newcomers, to include positive changes in patterns for newcomers attending CES offices. In January 2015 one (1) more newcomers took advantage of the service. Discontinued to March 05 2015 for construction at QIS offices.

- **QLIP Partnership continues to explore interviews and focus groups with newcomers.**

- **QLIP Partnership website continues to be reviewed and updated to include January 2015**
- **QLIP Partners and the QLIP Facilitator attended the January 2015 “Bay of Quinte Living Council” meeting** - an ongoing initiative in reference to newcomers needs.
- **QLIP Partners follow-up and continue to ensure wide disseminated of information** on three new networking opportunities in Quinte West, Belleville and Brighton-Cramahe for young professionals and entrepreneurs that could help newcomers find employment and mentoring.
- **CONTINUED & ONGOING FOLLOW UP:** QLIP meeting on January 15 2015 was well received and planning for a QLIP meeting on February 10, 2015 continued through January 2015.
- **ONGOING FOLLOW UP:** Activity that promoted a welcoming community
- QLIP research follow-up for 2015 – QLIP Partnership explore the possibility of interviews and focus groups with newcomers.
- **ONGOING FOLLOW UP:** Activity to promote a welcoming community
- TVCOGECO proposed initiatives to be explored throughout 2015/16

PLEASE NOTE THAT ACTIVITIES REQUIRING CIC PRE-APPROVAL PER SCHEDULE 1 AND SCHEDULE 4 TERMS AND CONDITIONS MUST BE E-MAILED IN ADVANCE TO THE OFFICER.

ACTIVITIES THAT WERE PRE-APPROVED BY CIC

- N/A

OTHER COMMENTS

- N/A

NEXT LIP COUNCIL MEETING: February 10, 2015

Next QLIP Meeting details:

Date: Tuesday, February 10, 2015

Time: 10:00 a.m. to 12 noon

Location: Sir Mackenzie Bowell – Meeting Room - 3rd floor
 Belleville City Hall
 169 Front Street, Belleville, Ontario

REPORT PREPARED BY: John L. Robertson QLIP Project Coordinator in cooperation with Orlando Ferro QLIP Facilitator